0 3 Figure 1 shows the particle diagrams for neon in the solid, liquid and gas states. Neon melts at –248 °C and boils at –246 °C.

Figure 1



O3.1 Explain why solid neon has a fixed shape and volume, liquid neon has a fixed volume, but no fixed shape and gaseous neon has no fixed shape and no fixed volume. Use particle theory in your explanation.

[6 marks]

03.2 The particle model has limitations. Give **two** limitations of the particle model. [2 marks]